

# WORK ORDER FIELD TICKET

07/03/2012 2:31pm

## Work Order 34033-W

Type: FEATURE SOFTWARE ONLY  
Status: Open  
Owner:  
Operator: mwiseman  
Tech Group:  
Technician Id:

Priority: DONE - WORK DONE  
Received Date: 7/3/2012  
Schedule Date: 7/3/2012

Requestor: HANCHETT, JAMES

Phone: 5-2607

Email: JAMES.HANCHETT@STATE.MA.US

Fax: 5-2608

Location:

Building: 126

Floor: 02

Room: N236

MORRILL SCIENCE CENTER I

Description: W. MASS PUBLIC HEALTH

1. ADD CLASS OF SERVICE 51 TO THE FOLLOWING: SWITCHWORK COMPLETE

5-2606

5-2608

5-2601

5-5991

5-5997

TOTAL CHARGE \$25.00

CHARGE ONE TIME TO SPEEDTYPE #TF0010

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## Order Item 34033-W-001

Type: Add Equipment/Services  
Status: Open  
Tech Group:  
Technician Id:

Due Date: 7/3/2012

Est. Time:

Est. Cost:

User ID: 545260601

Quantity: 1.0

User Name: STATE LABORATORY INSTITUE MAIN

Start Bill Date:

User Number:

User Number Type:

Item Number: COS51

Get from Loc.:

Location:

Building:

Floor:

Room:

Serial Nbr:

LEN/Port Information:

Directory Nbr.: (413) 545-2606

Switch Node:

LEN Nbr.:

Cable Information:

Jack ID:

Description:

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**Order Item 34033-W-002**

Type: Add Equipment/Services	Due Date: 7/3/2012		
Status: Open	Est. Time:		
Tech Group:	Est. Cost:		
Technician Id:			
User ID: 545260801	Quantity: 1.0		
User Name: FAX - WMASS PUB HEALTH	Start Bill Date:		
User Number:	User Number Type:		
Item Number: COS51	Get from Loc.:		
Location:	Building:	Floor:	Room:
Serial Nbr:			
LEN/Port Information:	Directory Nbr.: (413) 545-2608		
	Switch Node:	LEN Nbr.:	
Cable Information:	Jack ID:		
Description:			

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**Order Item 34033-W-003**

Type: Add Equipment/Services	Due Date: 7/3/2012		
Status: Open	Est. Time:		
Tech Group:	Est. Cost:		
Technician Id:			
User ID: 545260101	Quantity: 1.0		
User Name: DRUG TESTING LAB	Start Bill Date:		
User Number:	User Number Type:		
Item Number: COS51	Get from Loc.:		
Location:	Building:	Floor:	Room:
Serial Nbr:			
LEN/Port Information:	Directory Nbr.: (413) 545-2601		
	Switch Node:	LEN Nbr.:	
Cable Information:	Jack ID:		
Description:			

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**Order Item 34033-W-004**

Type: Add Equipment/Services	Due Date: 7/3/2012		
Status: Open	Est. Time:		
Tech Group:	Est. Cost:		
Technician Id:			
User ID: 545599101	Quantity: 1.0		
User Name: GIGUERE, GERALD	Start Bill Date:		
User Number:	User Number Type:		
Item Number: COS51	Get from Loc.:		
Location:	Building:	Floor:	Room:
Serial Nbr:			
LEN/Port Information:	Directory Nbr.: (413) 545-5991		
	Switch Node:	LEN Nbr.:	
Cable Information:	Jack ID:		
Description:			

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**Order Item 34033-W-005**

Type: Add Equipment/Services	Due Date: 7/3/2012		
Status: Open	Est. Time:		
Tech Group:	Est. Cost:		
Technician Id:			
User ID: 545599701	Quantity: 1.0		
User Name: SALEM, SHARON	Start Bill Date:		
User Number:	User Number Type:		
Item Number: COS51	Get from Loc.:		
Location:	Building:	Floor:	Room:
Serial Nbr:			
LEN/Port Information:	Directory Nbr.: (413) 545-5997		
	Switch Node:	LEN Nbr.:	
Cable Information:	Jack ID:		
Description:			